

BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA  
DOCKET NO. 2004-180-E - ORDER NO. 2004-587

November 30, 2004

IN RE: Petition of Progress Energy Carolinas, Inc. for	)	ORDER
Waiver of R.103-339(6) of the Commission's	)	GRANTING
Regulations with Respect to One Customer.	)	WAIVER
	)	

This matter comes before the Public Service Commission of South Carolina (the Commission) on the petition of Progress Energy Carolinas, Inc. (Progress Energy or the Company) for waiver of 26 S.C. Code Ann. Regs. 103-339(6) as to customer, Beatrice Weaver. Progress Energy notes in its Petition that Regulation 103-339(6) requires that "Each electrical utility shall not send a customer an estimated bill, except for good cause, where the meter could not be read or was improperly registering. In no instance will more than one estimated bill be rendered within a 60-day period, unless otherwise agreed to by the customer."

Progress Energy states that it and its meter reading contractor have encountered difficulties gaining access to the property of the Weavers for the purpose of monthly meter readings. Mrs. Weaver owns the 10 acre tract of land. The Company notes that on some meter reading dates, the gates are locked and no one responds to telephone calls. On other occasions, the gates are open, but the meter readers are verbally accosted by Mr. or Mrs. Weaver, and are forced to leave the property without reading the meters. Mrs. Weaver has also apparently threatened to swear out warrants for trespassing against any meter readers who enter the property. According to Progress Energy, these problems have necessitated a number of estimated meter readings. Because of these and other problems,

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